How to Read Your Meter

How can I take a reading from my water meter myself?

In order to maximize the life of the water meter’s internal battery, the LCD display on the new Neptune E-Coder R900i water meters remains off until activated with a light.

1. Using an ordinary flashlight, shine the light over the “light sensor” hole on the face of the meter for a few seconds.
2. Once activated, the LCD display will alternate every six seconds from displaying the current meter reading to the current rate of flow.

How to tell if water is in use:

To determine if water is in use, complete the following steps:
1. Check the flow indicator by closely watching it for two minutes.
2. Determine the following conditions:
   - If the arrow is Flashing, then water is running very slowly.
   - If the arrow is continuously ON, water is running.
   - If the arrow does not flash, water is not running.

If a continuous leak is found and repaired, complete the following steps:
1. Use no water for at least 15 minutes.
2. Check the leak indicator.
3. If the leak has been correctly repaired, the leak icon changes from On Continuously to Flashing.

If an intermittent leak is found and repaired, complete the following steps:
1. Check the leak indicator after at least 24 hours.
2. If the leak is OFF, then a leak is no longer indicated.