

PINE PLAINS CENTRAL SCHOOL DISTRICT

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June 14, 2018

To All Empire Blue Cross Blue Shield Members:

This letter is to provide you with an important update regarding the mail order process that is effective for Empire Blue Cross Blue Shield Plans under DEHIC. We were advised that the Pine Plains Pharmacy located at 2965 Church Street, Pine Plains NY and McCarthy's Pharmacy located at 6032 NY-82, Stanfordville NY have both signed agreements with Express Scripts, Inc. (ESI). This means that members will be allowed to fill their maintenance medications at either of those two specific pharmacies under the "NY Mail Order Network". At the present time, this update applies only to the Pine Plains Pharmacy and McCarthy's Pharmacy. Should a similar update occur for other retail pharmacies, we will be sure to notify you.

We have summarized the details of this change below:

- Pine Plains Pharmacy and McCarthy's Pharmacy have signed a mail order contract with Express Scripts Inc. (ESI) on June 8, 2018.
- Work is now underway with the ESI network implementation team to get a custom network built for both pharmacies.
- The goal is to have it completed by July 1, 2018; however, we cannot yet confirm it will be completed by that date as custom networks typically take 60-90 days to implement.
- ESI understands the sensitivity regarding this matter and is doing their best to expedite the process.
- To confirm ... this WILL allow the Pine Plains Pharmacy and McCarthy's Pharmacy to continue to fill maintenance scripts for DEHIC members under the "NY mail order network".
- If the custom network is not complete by July 1, 2018, members will still have an opportunity to fill their prescriptions at Pine Plains Pharmacy and McCarthy's Pharmacy – i.e., one 30-day refill in July and a second 30-day refill in August.
- The "reminder" letter regarding the use of mail order will still be generated to members if they fill their medication at either Pine Plains Pharmacy or McCarthy's Pharmacy, but you do not need to be concerned about that if you use Pine Plains Pharmacy or McCarthy's Pharmacy to fill your maintenance prescriptions.

Please know that this change requires an implementation process within ESI in order to create a custom network. Doing so will take some time as noted above.

Finally, if you have already transferred your prescriptions to ESI mail order, and you want to use the Pine Plains Pharmacy or McCarthy's Pharmacy instead, please call ESI at 1-888-613-6091. Through this phone number, you can request that ESI terminate the mail order process. **Important Note:** If ESI has already sent the 90-day supply of medication, you will have to pay for it but let ESI know to terminate the next shipment of medication.

Additionally, you will need to contact your physician(s) to notify them of the change and will then have to transfer your prescriptions back to the Pine Plains Pharmacy OR McCarthy Pharmacy under their ESI contract agreement.

We will keep you informed as we receive additional information on this matter.

Sincerely,



Laura L. Rafferty
District Treasurer